

# Telephone Banking

Easily access your accounts with our free, automated phone service 24 hours a day, 7 days a week. To access Telephone Banking, call toll free **1-877-641-2499** and have your member number and Personal Identification Number (PIN) available. If you don't have your member number or PIN, please call us at 603-622-8781 for assistance.

## Main Menu

Press 1  
Account  
Balance

Press 2  
Account  
History

Press 3  
Funds  
Transfer

Press 4  
Account  
Management

### 1 Account Balance Menu

- 1 Checking or Money Market Account
- 2 Savings Account
- 3 Share Certificates and IRA
- 4 Loan Account

### 2 Account History Menu

- 1 Checking or Money Market Account History
- 2 Savings Account History
- 3 Share Certificates and IRA History
- 4 Loan History

#### Checking or Money Market Account History

- 1 All Transactions
- 2 Last 5 Transactions
- 3 Withdrawals
- 4 Deposits
- 5 ATM Transactions
- 6 Check Number
- 7 Amount
- 8 Date

#### Savings Account History

- 1 All Transactions
- 2 Last 5 Transactions
- 3 Withdrawals
- 4 Deposits
- 5 ATM Transactions
- 6 Amount
- 7 Date

#### Share Certificates and IRA History

- 1 All Transactions
- 2 Last 5 Transactions
- 3 Deposits
- 4 Amount
- 5 Date

#### Loan History

- 1 All Transactions
- 2 Last 5 Transactions
- 3 Payments
- 4 Amount
- 5 Date

### 3 Funds Transfer Menu



- 1 Transfer Funds Immediately
- 2 Schedule a Funds Transfer
- 3 Payments
- 4 Hear Existing Scheduled Transfers
- 5 Delete an Existing Transfer

### 4 Account Management Menu



- 1 Stop Payment Activities
- 2 Change PIN
- 3 Future Dated Transactions

#### At any time you can press:

- 1\* Help
- 3\* Main Menu
- 9\* Use a Different Member Number
- # Repeat the Menu Options
- \* Hear the Previous Menu