

## **SMS Terms of Service**

By opting into Members First Credit Union of NH's ("MFCU") text messaging service ("Service"), you agree to these SMS Terms of Service whereby MFCU may text you at the number you provided, including through the use of an integrated dialer.

You will receive a confirmation text message that will include a link for you to use to complete registration. Message and data rates may apply. If you have any questions about your text plan or data plan, please contact your wireless provider. Message frequency varies depending on the needs of the recipient.

You are not required to consent to obtain an account, loan, or service from MFCU.

## How do I opt-out of or stop these text messages?

You can cancel the SMS service at any time. Just text/reply **STOP** via the SMS text thread. After you send the SMS message **STOP** to us, you agree we will send you a final SMS message to confirm that you have been opted-out. After this, you will no longer receive SMS messages from us. If you want to re-join, sign-up as you did previously and we will resume sending SMS messages to the number you have indicated.

## Will I be charged for the text messages I receive?

Members First Credit Union of NH will never charge you for the text messages you receive, however, standard message and data rates may apply for any messages sent to you from us and to us from you. If you have any questions about your text plan or data plan, it is best to contact your wireless provider. For all questions about the services provided through the number (800)-860-3832, you can send us an email to memberservices@membersfirstnh.org.

## What are my responsibilities?

You agree to notify us of any changes to your mobile number and update your account to reflect this change.

You also agree not to share any personally identifiable information via the Service such as Date of Birth, SSN, etc.

MFCU reserves the right to revise and amend these SMS Terms of Service at any time. Such changes shall take effect when posted to <a href="https://www.membersfirstnh.org">www.membersfirstnh.org</a>. Your continued consent to receive MFCU's text messages will indicate your acceptance of those changes.

Your carrier may prohibit or restrict certain mobile features and certain mobile features may be incompatible with your carrier or mobile device. Contact your carrier with questions regarding these issues.

Mobile numbers provided by opting into the Service will not be shared. If you have any questions regarding our Privacy Policy, please read https://www.membersfirstnh.org/About-Us/Disclosures/Privacy-Security.

\*\*\* This Service and the carriers are not liable for delayed and/or undelivered messages.\*\*\*

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