

NEWS RELEASE

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Members First Credit Union is Here to Help

The credit union continues to put members first amid the COVID-19 pandemic

MANCHESTER, NH (April 21, 2020) The little things can make a big difference in times like these. As an essential business, <u>Members First Credit Union</u> will continue to offer financial services during the COVID-19 pandemic through safe-distance practices and remote services such as online banking and its mobile banking app. While branch lobbies are currently closed to walk-in traffic, the credit union's drive-up locations and call center remain open to ensure members have access to safe and uninterrupted banking solutions.

To provide additional support, Members First has implemented payment relief programs for members with consumer loans and residential mortgages to ease the financial difficulties many are experiencing during this crisis.

"We know these are unusual and uncertain times and we're here for our members," said Bruce Leighton, president and CEO, Members First Credit Union. "We also want our fellow essential front-line workers to know how much we truly appreciate their efforts each and every day. As our way of saying thanks, we've created a <u>video</u> inspired by them. We're all in this together."

For more information about membership at Members First Credit Union and its ongoing COVID-19 efforts, visit <u>www.membersfirstnh.org</u>.

About Members First Credit Union

Since 1949, Members First Credit Union has been a trusted financial resource in Manchester, Bedford and surrounding communities. We get to know our members so we can recommend the right solutions to help them reach their goals. In other words: we're small enough to make a big difference.

As a full-service financial institution, we offer the products and services our members need, whether for themselves, their family or business. And because we're not for profit, earnings go back to our

members, so they can save and borrow at reasonable rates. Membership is open to anyone living, working, or attending school in New Hampshire.

For more information, call 603-622-8781 or visit <u>www.membersfirstnh.org</u>.

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